

FCA Italy S.p.A.
Quality - Product Liability

P. 515/15

Turin, 21 April 2015

To **ITALY MARKET**
Att. **Technical Service Manager**



CAMPAIGN 5914 - Service campaign
Model: Fiat Ducato (mod. 250) with 2.0 Mjet 115 hp Euro 5 engine
- vehicle registration certificate



On a batch of Fiat Ducato (mod. 250) vehicles with 2.0 Mjet 115 hp Euro 5 engines, with chassis numbers included in the range from 2043359 to 2669643, the unladen mass of the vehicle is indicated as 0191 kg (incorrect) instead of 1910 kg (correct) on the vehicle registration certificate because of an error during data uploading to the IT system of the Italian Ministry for Infrastructures and Transport.

Therefore, the vehicle registration certification must be updated with new data, according to the circular letter from the Italian Ministry for Infrastructures and Transport, Prot. no. 7697/7850_DIV3/M1/1 of 26 MAR. 2015 attached (Annex 1). Customers must be contacted by the attached simple letter (Annex 2) at no additional cost for the user.

Sincerely yours

A. Milizia

Annex



Ministero

delle Infrastrutture e dei Trasporti

DIPARTIMENTO PER I TRASPORTI, LA NAVIGAZIONE
GLI AFFARI GENERALI ED IL PERSONALE

Direzione Generale per la Motorizzazione
DIVISIONE 3

Roma, 26 MAR 2015

Prot. in ingresso n. 7697 /DIV3/M1-1

Agli Uffici Periferici Motorizzazione Civile
LORO SEDI

Prot. in uscita n. 7850 /DIV3/M1-1

Alla FCA Italy S.p.A.
C.so G. Agnelli, 200
10135 TORINO

OGGETTO: FCA Italy S.p.A.
Autoveicoli Marca FIAT, Cat. N1 Tipo 250BRMFB EY (FIAT DUCATO)
Errata corrige

Si comunica che, per l'autoveicolo in oggetto, identificato dai seguenti codici di immatricolazione: OB ZFA31 EST 396C e OB ZFA31 EST 396CH, si è proceduto all'adeguamento dell'archivio informatico, per quanto la massa a vuoto come specificato:

Errata	Corrige:
Massa a vuoto: 0191 kg	1910 kg

Gli Uffici in indirizzo provvederanno, su richiesta e senza aggravio per l'utenza, all'aggiornamento delle relative carte di circolazione attraverso procedura amministrativa.

A tal fine il "costruttore in indirizzo" provvederà ad informare i titolari delle carte di circolazione dei veicoli interessati dal suddetto aggiornamento.



IL DIRETTORE DELLA DIVISIONE

(dr. ing. Vito DI SANTO)

Turin, April 2015

DRAFT LETTER

SERVICE CAMPAIGN 5914

Service Campaign

**Model: Fiat Ducato (mod. 250) with 2.0 Mjet 115 hp Euro 5 engine
- vehicle registration certificate**

Dear Customer,

We inform you that on a limited number of Fiat Ducato vehicles with 2.0 Mjet 115 hp Euro 5 engine, including the one you own, the unladen mass of the vehicle is indicated as 0191 kg (incorrect) instead of 1910 kg (correct) on the vehicle registration certificate.

Since this oversight may cause you some problems with the relevant Authorities, we invite you to contact the local offices of the "Department for Road Transport", that shall update the registration document, according to the circular of the Italian Ministry of Infrastructure and Transport, Prot. no. 7697/7850_DIV3/M1/1 of 26 MAR. 2015, at no additional cost for the user.

For any clarification or assistance, contact our toll-free number

If you have already sold or transferred your vehicle, we ask you to tell us the name and address of the new owner or user, using the enclosed stamped and pre-printed card, along with any information which could make our research of the possible owner or user easier.

We thank you for your kind cooperation and send you our best regards.

Fiat Ducato

chassis.....